

AAIM Course Description



Building Commitment & Accountability

Leaders in organizations frequently speak about creating a culture of 'accountability'. But what is 'accountability'? Why is it important and what does it look like in a high performance organization? In this seminar, managers and leaders will learn the components of accountability and how they can both build and be part of a culture of accountability.

At the end of this course you will be able to:

- Describe the three major components of accountability
- Create clear agreements with others that promote accountability
- Use the 'language' of accountability to discuss projects and performance.
- Use techniques and strategies that empower others to take ownership of projects
- Identify strategies for implementing accountability in your own workgroup

Topics that will be covered:

- The Definition of Accountability
- The Language of Accountability
- Making Clear Agreements
- Do's and Don'ts of Empowering Others
- Overcoming Barriers to Success - Meeting Project Challenges
- Holding Others Accountable
- Guidelines for Reviewing Results
- Action Planning

Prerequisites: Managers, supervisors, team leads, and project leaders.

Advance Preparation: There is no advanced preparation for this course.

Competencies: Goal Setting, Leadership Communication, Motivating Others, Performance Management

Delivery Method: Group-Live | **Course Level:** Basic | **Duration:** Half-day

Continuing Education/Recertification Credits: CPE Credits, HRCI Recertification Credits and SHRM Professional Development Credits may be available for this course.