

# AAIM Course Description



## Leading Change

While most people and organizations enjoy stability and constants, change is an inescapable fact in our lives. Technology and the economy demand that we adapt to new and different circumstances on a continual basis. In this course, participants will learn the strategies and techniques that can reduce resistance to change and increase the chances of success for themselves and their teams.

### At the end of this course you will be able to:

- Identify the types of change that people and businesses deal with
- Describe the impact of change and change management on business results
- Identify the different roles you will play as a change leader
- Describe the stages of change
- Identify the emotional reaction you and your employees may have to change
- Effectively communicate the benefits of change to minimize resistance
- Deal with resistance and stress effectively
- Document and communicate successful change efforts

### Topics that will be covered:

- Types of Change
- Self-Initiated Change
- Influential Change
- Societal Change

**Prerequisites:** Leaders who deal with change.

**Advanced Preparation:** There is no advanced preparation for this course.

**Competencies:** Customer Focus

**Delivery Method:** Group-Live | **Course Level:** Intermediate to Advanced | **Duration:** Half-day

**Continuing Education/Recertification Credits:** CPE Credits, HRCI Recertification Credits and SHRM Professional Development Credits may be available for this course.